

UMESCHANDRA COLLEGE

13 Surya Sen Street, Kolkata-700012

No:186 /SS-SM/2022-23

Date: 08.02.2023

NOTICE

This is to notify all the students of our college that Tech Mahindra is going to arrange walk-in interview to hire Customer Support Associate in Kolkata circle. It is 100% work from office with fixed salary & permanent hiring. Interested candidates are advised to go through the following points:

Designation- Customer Support Associate (CSA).

Job Profile- Have to resolute customer's query Voice Call

Mandatory Criteria-

- Min HS Passed.
- Fresher & Experience both can apply
- Excellent verbal communication skill in English & Hindi without major MTI for Voice process
- Should have not applied for any Flipkart interview in last 3 month
- Customer orientation.
- Ready to work in 24/7 Shifts
- No planned leave for upcoming 3 month after joining
- 9 hour of the day, 8 hrs. work and 1 hour break
- Should have a typing speed of 25WPM with 90% accuracy

Interview Structure-

- HR round - General check. -
- OPS round – General Check
- Client Round – Video Call

Payouts –

- Salary for Fresher – 1.74 LPA, 12.7K/Month.
- Salary for minimum 1 Year experience candidate – 2 LPA, 15.4 K/Month.
- Full Salary during training
- 100% fixed salary
- Full salary during training
- Pick up & drop for odd shifts

Documents Required –

- Education Mark sheets
- Aadhar Card
- Pan Card

Location details for Walk-in-interview:

Tech Mahindra, DLF2, 3rd Floor, Block B, Rajarhat, Kolkata-700156(Opposite of Geetanjali). For any queries contact **Manisha Shaw 9073384190/ 8420706274.**

N.B. Candidates need to carry CV & Aadhaar card(Government id card)

Please mention the consultancy name on the top of the CV.

Copy to:

Notice File

Notice Board

Principal's File

Superintendent, Salt Lake Campus,

Placement Cell

College website

Ishaquee
Principal

Umeschandra College

